

COVID-19 Information

Pre-screening:

Please complete the COVID-19 Patient Screening questionnaire and **submit one day before** your appointment. Pre-screening is a requirement before treatment. For those of you who do not have access please call the office and we will complete this over the phone. This process is to ensure that we do not participate in the spread of COVID-19.

When you arrive:

- All patients and visitors must wear a mask (disposable or reusable) before entering the office.
- We ask that you do not enter the office until 3-5 minutes before your appointment. This will help ensure that we are limiting the amount of people within our office.
- A touchless hand sanitizing unit has been set up when you enter the front door and we kindly ask that you use this before entering the waiting room.
- All patients being seen that day will have their temperature taken in the waiting room and re-screened for COVID-19.

Physical Space:

- We have removed chairs to ensure physical distance is being maintained.
- All magazines, toys, and newspapers have been removed as well to eliminate contacting additional surfaces.
- We have added additional signage with information on our safety protocols and we ask that these are read and followed to ensure the safety for all of you as well as our staff.
- Plexi-glass barriers have been put in place at reception.
- Distance and directional markings have been placed within the office.

During your Appointment:

- You will notice all treatment rooms have been enclosed with protective barriers and new Air Filtration systems are present in those required.
- All clinicians will be in proper PPE. This may include surgical caps, gowns, face shields, mask and gloves.
- Before each procedure you will be asked to complete a pre-treatment mouth rinse.
- Before exiting treatment room we ask that you use hand sanitizer prior to proceeding for dismissal.
- At this time we will no longer be accepting cash or cheque. Only Debit, Visa, Mastercard will be accepted.

These policies and procedures are designed to create the safest environment for you as well as other patients and staff members. If you have any questions, please do not hesitate to contact the office.